**Honeydipped Essentials Shipping and Return Policy**

**Shipping and Delivery Policy**

* **Shipment Processing Time:** All orders are processed within 3-5 business days. Orders are not shipped or delivered on weekends or holidays. If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there is a significant delay in shipment of your order, we will contact you via email or telephone.
* **Shipment confirmation and Order tracking**: You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s).
* **Customs, Duties and Taxes:** Honeydipped Essentials LLC is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer.

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| **Shipment method** | **Estimated delivery time** | **Shipment cost** |
| USPS | 3-10 business days | $6.00 |
| UPS Ground | 3 business days | $13.00 |

**Return Policy** **for Honeydipped Essentials, LLC (www.honey-dipped.com)**

We are committed to providing quality products to our customers. While we hope that you are always satisfied with your Honeydipped purchase, we realize that there are times you may need to return a product. If you will need to return your product, please review the information below.

• Returns must be made within 30 days of your receipt date for a refund.
• Merchandise must be in its **original, unopened, and unused condition**.

• We regret that we do not refund original shipping costs with the return.
• Please note on the front side of your receipt or packing slip the reason for your return.

• You will be responsible for the return shipping & handling charges, which will not be refunded, unless you received damaged merchandise.
• Please make sure to record your tracking number because we cannot issue a refund until our office confirms receipt of the returned merchandise.
• All returns will be credited to the original credit card used at the time of purchase.
• Returns will be processed within 1-2 weeks of our office receiving your item.
• Please allow at least 2 billing cycles for the credit adjustment to appear on your credit card statement.

**Exchange Policy** **for Honeydipped Essentials, LLC (**[**www.honey-dipped.com**](http://www.honey-dipped.com)**)**

We are happy to exchange any merchandise that is **defective or damaged**.  If you will need to exchange your product, please review the information below.

• We accept exchanges on items purchased on honey-dipped.com only up to 30 days after the original purchase.
• Please enclose the product you wish to exchange and your receipt.  On the receipt, write instructions on what item(s) to exchange.
• If there is a difference in cost with the exchange, one of our customer service representatives may reach out to you for further information.
• You will be responsible for the return shipping & handling charges, which will not be refunded.

Instructions

Please follow the instructions below when packing and sending your product for return. It's important to note that the instructions below must be followed in order to allow us the opportunity to process your return.

1. Send the item in its original packaging.

2. Pack the item carefully so that it will not be damaged during the shipping process.

3. Include a copy of the packing slip.

4. Use a secure shipping method to send the item so that it can be tracked. For example, if you are sending it through the United States Postal Service, please send it via certified mail. We are not responsible for items lost during shipping, and cannot process your return until the item is received.

5. Unless a different return address is specified on your packing slip, all returns should be sent to the following address:

 ***(Insert mailing address)***

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